

Refund Policy -- High-Impact Mentoring

Updated March 4, 2024

PLEASE READ THIS REFUND POLICY CAREFULLY BEFORE ENROLLING IN A ONLINE COURSE.

Students who register for an online course occasionally change their minds for one reason or another. Regardless of the reason, we believe there should be a refund policy for students who decide not to take the course. Refunds for online courses are only given under the following circumstances:

- The student/user did not access any portion of the online course, **AND** the student/user requests a refund in writing via email within **three business days** from the date of the registration (email notification sent). There will be no refunds for any online courses (or curricula) once **a course has been accessed in any manner**.

Please understand that with the enrollment and access of your online course, you have read and agree to the aforementioned refund policy.

We do not offer refunds for downloadable digital documents. However, if you encounter technical difficulties during the download process, please contact us. We'll ensure you receive the document through alternative channels or platforms. Your satisfaction is our priority, and we're committed to providing you with a seamless experience. Please reach out to our customer support team (support@high-impactmentoring.com) for assistance regarding any download issues.