

## Refund Policy -- High-Impact Mentoring

Updated January 26, 2021

PLEASE READ THIS REFUND POLICY CAREFULLY BEFORE ENROLLING IN A ONLINE COURSE.

Students who register for an online course occasionally change their mind for one reason or another. Regardless of the reason, we believe there should be a refund policy for students who decide not to take the course. Refunds for online courses are only given under the following circumstances:

- The student/user did not access any portion of the online course **AND** the student/user requests a refund, in writing via email within **three business days** from the date of the registration (email notification sent). There will be no refunds for any online courses (or curricula) once **a course has been accessed in any manner**.

Please understand that with the enrollment and accessing of your online course, you have read and agree to the aforementioned refund policy.